




































Quarterly Integrated Monitoring Report for 30-Sep-2008

Action	Responsible officer	On Target?
Corporate Objective 1 - Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future		
1. Delivering and managing growth		
Complete the Northstowe S.106 first Draft head of Terms, prior to negotiation by September 08	Tom Barrance	
Develop the Council Vision for living in Northstowe by Dec 08	Tom Barrance	
Receive the revised Northstowe planning submission from Gallaghers and partners by Januray 09	Jane Green	
Complete the Business Plan for the Northstowe Development Trust by Feb 09	Jane Thompson	
£ Funding attracted into South Cambs growth areas as % of SCDC expenditure by March 09	Tom Barrance	
Agreement on outline Northstowe Heads of Terms S.106 (Note: Link to #1) by March 09	Tom Barrance	
Qualitative assessment against the Growth Area delivery plans by March 09	Tom Barrance	
Trumpington Meadows S106 and outline planning permission by March 2009.	Jane Green	
Cambourne S106 and outline planning decision by March 2009	Jane Green	
2. Securing a sustainable future for council housing		
Identification of the preferred model for any new housing association landlord by July 08	Denise Lewis	
Create a Shadow Board by Sep 08	Denise Lewis	
Informal consultation with key stakeholders including tenants, staff and elected members	Denise Lewis	

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Formal consultation on the housing transfer proposal	Denise Lewis	
Tenant ballot to determine whether a housing transfer could go ahead	Denise Lewis	
3. Waste and Recycling		
25. Introduction of kerbside plastics recycling service by October 08	Stuart Harwood-Clark	
26. Undertake a strategic procurement options appraisal for the provision of waste, recycling and street cleansing services by December 08	Dale Robinson	
NI195a - Improved street and environmental cleanliness – levels of graffiti	Paul Quigley	
NI195b - Improved street and environmental cleanliness – levels of detritus	Paul Quigley	
NI195c - Improved street and environmental cleanliness – levels of fly-posting	Paul Quigley	
NI195d - Improved street and environmental cleanliness – levels of litter	Paul Quigley	
4. Tackling Climate Change		
Approve new sustainable Contract Standing Orders by September 08	John Garnham	
Secure £250K capital funding from LPSA Reward Grant monies for Parish-focused sustainable energy pilot project by October 08	Tom Barrance	
Trumpington Meadows: Achieve exemplar level of Code for Sustainable homes and renewable energy provision by October 08	Tom Barrance	
Arbury Park: Erection of wind turbine at primary school with Innovation Fund financial support by December 08	Tom Barrance	
Arbury Park: Personalised Travel Plan project with joint partnership funding from Highways Agency and CC by December 08	Tom Barrance	







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Upper Cambourne: Achieve higher standards and appropriate community model for wind turbine option by March 09	Tom Barrance	
Work with key partners to ensure the Northstowe development incorporates a robust approach to achieving exemplary standards in terms of low carbon living and climate change adaptation by March 09	Tom Barrance	
Approve new sustainable Procurement Strategy by March 09	John Garnham	
Additional – Affordable Housing		
SH311 - The number of affordable housing of all types and tenures completed	Schuyler Newstead	
SH311a - The number of affordable housing of all types and tenures completed – without funding from the Housing Corporation	Schuyler Newstead	
SH311b - The number of affordable housing of all types and tenures completed – with funding from the Housing Corporation	Schuyler Newstead	
SH320 - % Affordable housing planning permissions as % of all permissions	Gareth Jones	
SH329 - No: households in temporary accommodation	Susan Carter	
BV212 - Average calendar days to re-let voids	Anita Goddard	
Corporate Objective 2 - Delivering high quality services that represent best value and are accessible to all our community.		
5. Improved service delivery		
Carry out a programme of service reviews by March 09	Paul Swift	

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6. Improved customer satisfaction		
Establish a Business Stakeholder Forum by September 08	Dale Robinson	😊
Introduce mystery shopping to improve the measurement of Contact Centre customer satisfaction by September 08	Paul Swift	😊
Arrange complaint handling training for managers, by the LG Ombudsman by September 08	Paul Swift	😊
Arrange customer services workshops for all staff by December 08	Paul Swift	😊
Review the Contact Centre Partnership Agreement by March 09	Steve Rayment	😊
7. Develop equalities practice		
Adopt, following consultation with internal and external stakeholders, the Comprehensive Equalities Policy by May 08	Paul Swift	😞
Undertake six priority equality impact assessments by October 08	Paul Swift	😞
Adopt the gender equality scheme by January 09	Paul Swift	😞
Identify and implement actions to achieve Level 2 of the Equality Standard by March 09	Paul Swift	😞
Incorporate the actions plans from the six completed equality impact assessments into the 09/10 service plans by March 09	Paul Swift	😞
BV2a - The level of the Commission for Racial Equality's 'Standard for Local Government' to which the authority conforms in respect of gender, race and disability	Paul Swift	😞
Corporate Objective 3 - Enhance quality of life and build a sustainable South Cambridgeshire where everyone is proud to live and work.		

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08. Enhance citizen engagement		
Cabinet agree, following consultation, the public engagement strategy by April 09	Paul Swift	
09. Develop the role of scrutiny		
Run facilitated workshops with Cabinet and Cabinet plus scrutiny chairmen to discuss how scrutiny can best support the work of the Council by September 08	Paul Swift	
SX052 - % of scrutiny recommendations (from scrutiny projects) accepted by Cabinet	Jackie Sayers	
SX053 - Number of members of the public attending formal meetings of the Scrutiny committee and Task & Finish groups	Jackie Sayers	
10. Promote economic development		
Produce initial state of economy baseline report by December 08.	Tom Barrance	
Produce an Economic Development Strategy and Action Plan on the local area, including growth areas, and issues affecting existing communities by March 09.	Tom Barrance	
Arrange a programme of member and stakeholder events to inform the Council's vision and strategy for Economic Development by March 09	Tom Barrance	